

Safety and Quality Policy

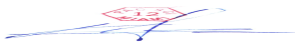
Only by providing the standard of safety and quality demanded by our customers, and constantly the safety of the aircraft components maintained by the company is the highest priority of the company and these shall not be compromised by the commercial pressures.

The basic quality and safety requirements to achieve the standard are laid down in RS/QCM.

Quality and safety standards are the responsibility of all personnel and it is the duty of all personnel to comply with this policy and the procedures defined in this document, to strive to both maintain and improve safety and quality standards at every opportunity.

The company will apply good human factors principles at all times in order to minimise the likelihood of human error. The Company operates a Just Culture philosophy where all company employees are encouraged to report maintenance related errors and incidents, without being subject to undue punishment, in order to provide corrective action and prevent recurrence. The quality feedback system identified in RS/QCM may be used for this. It is intended that Just Culture will benefit product safety, individual employees and the Company in general.

The function of the Quality System is to support the continuous improvement of safety and quality standards utilising the independent audit program. It is therefore necessary that all personnel co-operate with both internal and external quality auditors in their work.



Fritz Erie
Regional Quality Leader